



BUYERS' TERMS AND CONDITIONS

DUCO France 2026 | Paris, November 2nd to 6th 2026

1. OFFICIAL EVENT PROGRAM

Day 1 | MON, Nov 2nd 2026

Registration at HÔTEL DE CRILLON, A ROSEWOOD HOTEL

Opening Cocktail and DUCO Awards hosted by ACCOR and ORIENT EXPRESS

Day 2 | TUE, Nov 3rd 2026

First Day of Appointments at SHANGRI-LA PARIS

Day 3 | WED, Nov 4th 2026

Second Day of Appointments at SHANGRI-LA PARIS

Day 4 | THU, Nov 5th 2026

Third Day of Appointments at SHANGRI-LA PARIS

Networking Cocktail

Day 5 | FRI, Nov 6th 2026

Check-out and departure

Important Notes:

- The program is subject to change.
- Please always refer to the most up-to-date DUCO Event Program and App (when available).
- Partners supporting the Official Program invest in experiences for Buyers, and their attendance at all Official Program Events is mandatory as part of the invitation.
- The DUCO program includes a lunch break within the appointment schedule, allowing Buyers to explore the area and dine at nearby hotels or restaurants. Please be mindful of returning on time for afternoon meetings, as a penalty fee applies for no-shows. Alternatively, continued coffee break service will be available in the venue for those who prefer to stay at the appointment venue to catch up on work or schedule additional off-track meetings.

2. DEFINITIONS

BUYER means the travel advisor selected, invited, registered and hosted by DUCO.

CANCELLATION FEES means the penalty charges payable by the Buyer in Euro, as specified in the clauses of these Terms and Conditions.

DUCO or SUMMIT means DUCO Travel Summit event taking place in Paris, France from November 2nd to 6th, 2026, owned and organized by DUCO SRL headquartered at Via Leone XIII n. 14 – 20145 Milan Italy, with fiscal code and partita IVA 06671980487.

EVENT means any of the appointments and functions that constitute the Summit.

OFFICIAL EVENING EVENTS means networking functions organized by DUCO.

OFFICIAL HOSTING HOTELS means hotels selected by DUCO to host Buyers.



ADMINISTRATIVE FEE means a personal, fixed, non-transferable and non-refundable fee payable by the Buyer according to clause 4.12.

TERMS, TERMS AND CONDITIONS or CONTRACT means these terms and conditions agreed by the Buyer upon pre-invitation.

VENUE or VENUES means any of the sites at which the Summit's events are to be held.

3. INVITATION INCLUSIONS AND EXCLUSIONS

3.1 The Buyer invitation is offered here subject to availability at time of application.

3.2 Registered and confirmed Buyers will receive the following:

- Access to DUCO France 2026 from November 2nd to 6th, 2026
- Up to 48 pre-scheduled appointments each for a maximum of 20 minutes;
- Access to DUCO's Official Evening Events as per the Official Event Program;
- 4 Nights of accommodation on a bed and breakfast basis in one of DUCO's Official Hosting Hotels in Paris, from November 2nd (check-in) to November 6th (check-out) 2026;
- Official Hosting Hotels will be assigned at DUCO's sole discretion;
- One exclusive evening event;
- Opportunity to apply for FAM Trips (when available, please observe limited availability);
- Not included: arrival and departure transfers, lunches, extra expenses, FAM Trip related expenses.

3.3 DUCO does not allow family members, life partners, junior staff, students, children, advertising sales staff or non-delegates to attend the Summit nor any of its official functions.

4. BUYER OBLIGATIONS

As a condition to be confirmed as a Buyer, DUCO requires Buyers to adhere to the following:

4.1 Actively take part in and attend all Events scheduled by DUCO, according to the Buyers' individual schedule and Official Event Program;

4.2 Actively take part in and attend all Official Events mentioned on their schedule and on the Official Event Program;

4.3 Observe and obey all rules and regulations, including Covid-19 related rules and procedures at a national, regional, provincial and municipality level, and observe any and all applicable requirements of the public authorities and with all ordinances, regulations and standards applicable to the Buyer and the services.

4.4 Buyer shall not leave the Summit prior to its official closing on November 6th 2026.

4.5 Buyer agrees and covenants not to sell or offer products, supplies or services to Exhibitors or fellow Buyers throughout their entire stay at the Summit. Failure to comply with this requirement may result in exclusion from the Summit and from future events organized by DUCO without refund of any sums that may have already been paid by the Buyer.

4.6 Buyer agrees and covenants not to display or distribute any political, religious, illegal, polemic, immoral, or offensive materials at the Summit. No lotteries, games of chance or raffles will be conducted without DUCO's prior written consent.

4.7 Buyer agrees and covenants not to use, offer, or distribute any illegal substance during the summit, including program off-hours. By illegal, consider any drug or substance not allowed in France. Failing to observe this rule shall imply the Buyer's immediate exclusion from DUCO's program and from future events organized by DUCO, without refund of any sums that may have already been paid by the Buyer.

4.8 The Buyer agrees and covenants to comply with all safety protocols and instructions of DUCO, the venues operators and local statutory rules and regulations in place at the time of the Summit.



- 4.9 DUCO's format allows up to 2 Buyers per track of appointments. Any Buyer attending DUCO can be required to make their appointments with a partner (duo). If it is the case, DUCO shall inform in advance who will be the Buyer's partner for the appointments. Buyers in duos shall be required to attend every meeting together and may not split the agenda nor take shifts to alternate attendance at the appointments.
- 4.10 Buyer shall successfully submit the application via the dedicated link: DUCO Buyer Pre Invitation Form
- 4.11 In the end of the pre-invitation, Buyer will be requested to add an international credit card to pay an Administrative Fee of EUR 350 + VAT. This fee is personal, non-transferable, and non-refundable. The submission deadline will be communicated alongside the pre-invitation email. If the deadline expires without completing and submitting the form, the Buyer's participation may be cancelled, and the spot may be offered to a waitlisted Buyer without any claim of losses. Any submission made after the deadline will be subject to DUCO's approval and availability.
- 4.12 In case Buyer cancels participation, please refer to item 7.
- 4.13 After submitting the pre-invitation form, Buyer shall wait to hear back from DUCO with an updated status and next steps. Sending filled out pre-invitation form does not guarantee participation in DUCO.
- 4.14 Buyer agrees and covenants to present a copy of flights or any other means of transportation to Paris, France, in accordance with the dates stated in the official event program. The flight details should be submitted within 15 (fifteen) days following the completion of the administrative fee payment, with a final submission 60 days prior to the summit.
- 4.15 Buyers, during the term of the Event, shall be free to independently attend "private events" organized by exhibitors at their own expenses provided that: (i) participants are limited to a maximum number of 12 Buyers for each "private event", (ii) such "private events" are organized on evenings in which DUCO is not hosting Official Program activities, such as Evening Events or other functions and (iii) DUCO will not be responsible in any way whatsoever for such events. A Buyer's attendance to a "private event" conflicting with the Official Program activities, could implicate, at DUCO's discretion, such Buyer's immediate exclusion from DUCO's program and from future events organized by DUCO, without refund of any sums that may have already been paid by the Buyer.

5. ACCOMMODATION

- 5.1 DUCO will provide 4 nights' accommodation in Paris, between November 2nd (check-in) to November 6th (check-out) 2026. Accommodation will be inclusive of breakfast and taxes, on a single occupancy basis.
- 5.2 DUCO shall not be responsible for extra room charges incurred during the Buyer's stay (i.e., room service, spa, mini bar, laundry services, etc.).
- 5.3 Room upgrades will be at the sole discretion of the official hosting hotels.
- 5.4 Any extensions to the Buyer's stay, as well as any changes of occupancy format shall be at the Buyer's own costs.
- 5.5 Hotel assignment will be at DUCO's sole discretion.
- 5.6 Once hotel allocation is informed, Buyers are not allowed to make their own hotel changes. Should the Buyer choose to change their accommodation after accepting to be hosted by DUCO, this should be arranged and paid at the Buyer's own cost while also incurring a **cancellation fee of EUR 1,000 + VAT**. In this case Buyers are also required to inform DUCO's organizers of the change as soon as possible. In case the Buyers fail to inform DUCO, participation in the program is jeopardized without the right to claim for losses.



- 5.7 Buyers who do not require accommodation must inform DUCO on DUCO Buyer Pre Invitation Form.
- 5.8 Neither DUCO nor its agents shall be required to assist the Buyers to obtain any documents necessary such as passports, visa, inoculation certificates or Covid-19 related testing requirements for entry into the country where the Summit is to be held. Any failure of the Buyer to obtain any such documents from the relevant authorities shall not constitute frustration of the contract (*impossibilità sopravvenuta*) between DUCO and the Buyer.

6. TRANSPORTATION

- 6.1 Daily shuttles between the host hotels and the event venues will be provided at pre-scheduled times, which will be communicated by the organizers closer to the event.
- 6.2 Shuttles will depart strictly at the scheduled times to ensure the proper flow of the event and late arrivals will be responsible for their own transportation.
- 6.3 Transfer times and routes cannot be modified or negotiated directly with drivers under any circumstances.
- 6.4 Please note that certain venues are located within walking distance; in such cases, transportation will not be provided.
- 6.5 Transportation will be shared with other event participants and may include multiple stops.
- 6.6 As transfers operate on a rotating schedule, some waiting time may be expected.

7. DUCO TRIPS AND EXPERIENCES

- 7.1 Invitation to take part in a DUCO Trip is entirely at the discretion of the Trip Hosts (Hotels, DMCs or Tourism Bureau).
- 7.2 Only Buyers who register their interest for the DUCO Trips via the dedicated channel shall be considered.
- 7.3 Only one attendee per company may attend a DUCO Trip.
- 7.4 Whilst the Host Company may be responsible for transport between the DUCO Trip destination and Marbella, it is the Buyer's responsibility to arrange his or her own transport between home and host destination.
- 7.5 Once the Buyer receives formal confirmation of availability to join a DUCO Trip, they will have 5 business days to confirm participation. Not confirming participation within this time frame may jeopardize the spot and the participation will be offered to another interested guest.
- 7.6 Once the Buyer formally accepts invitation to a DUCO Trip, any cancellation will incur a **cancellation penalty fee of EUR 1000 + VAT**. Please note cancellation of participation at DUCO Trips must be notified in writing and acknowledged by both DUCO and the Hosts of the trips for invoicing.
- 7.7 Should the Buyer fail to attend any of the pre-confirmed experiences/luncheons with Exhibitors, Partners or Sponsors, he/she shall be liable to a **no-show penalty fee of EUR 200 + VAT** per missed experience.

8. CANCELLATION POLICY

By signing and agreeing to these Terms and Conditions, the Buyer agrees to the cancellation policy below:

- 8.1 While cancellations are not encouraged, Buyers who cancel their attendance by providing written notice to DUCO organizers 61 days prior to the summit will forfeit only the administrative fee, which will be retained by DUCO. If the Buyer cancels participation with 60 days prior the summit



or less, an additional **cancellation fee of EUR 800 + VAT will apply**, in addition to the administrative fee.

8.2 In lieu of cancellation, the Buyer may request a colleague from their organization to attend as a replacement. If the replacement is accepted by DUCO, the cancellation fee will not apply. Please note, however, that the administrative fee is personal, non-transferable, and non-refundable. A new administrative fee will apply to the replacement attendee.

8.3 DUCO reserves the right to cancel Buyer's attendance at any time in case of the following situations:

- Failure to comply with any obligations stated in Paragraph 4;
- If the Buyer is seen selling any products, services or events to Exhibitors or fellow Buyers;
- Misconduct or disrespectful conduct towards other event participants, organizers, or staff;
- If payment of the administrative fee is not received within the deadline provided, subject to available spaces remaining on the program. No reimbursement will be offered for expenses incurred to attend the Summit;
- If the Buyer attends a "private event" or other function organized by third parties conflicting with the Official Program activities.

8.4 Penalty fees would not apply in case the designed representative of the Buyer is positive to Covid-19 (Sars-CoV-2 Virus) in the 72 hours preceding the first day of the Summit, upon receipt by DUCO of evidence of a positive PCR test.

8.5 Cancellation fees must be paid within 14 days of receipt of the invoice. Payments to DUCO are accepted through wire transfer. If the Buyer fails to do so, DUCO reserves the right to suspend any further invitations to the Buyer and its company for any further events organized by DUCO.

9. NO-SHOW POLICY

9.1 Should the Buyer fail to attend any of the pre-scheduled appointments with Exhibitors, he/she shall be liable to a **no-show penalty fee of EUR 200 + VAT** per missed appointment. Should the Buyer miss 5 or more appointments, a **penalty fee of EUR 1.000 + VAT** will apply, and the Buyer will also be automatically removed from DUCO's database for future events.

9.2 Should the Buyer fail to attend the entirety of the Summit without reasonable motive and does not inform the organizers in advance, the Buyer shall be considered as a no-show to the entirety of the Summit and a **penalty fee of EUR 1.000 + VAT** will apply.

9.3 Penalty fee payments will be accepted through wire transfer and must be settled within 14 days of the conclusion of the Summit.

9.4 No-shows may also cause, at DUCO's discretion, such Buyer's immediate exclusion from DUCO's program and from future events organized by DUCO, without refund of any sums already been paid by the Buyer.

10. LIMITATION OF LIABILITY

10.1 DUCO is not liable, in any way, for the Buyers travel expenses, including, but not limited to:

- Air, train or bus tickets and related expenses or losses;
- Ground transportation;
- Personal expenses during their stay at the assigned accommodation (clause 5).

10.2 Cancellation of Event

DUCO has the right at any time to cancel the event without justification and shall not be responsible to the Buyer in respect of any actions, claims, losses (including consequential losses), costs or expenses which may be brought against, suffered, or incurred by the Buyer as the result of the cancellation of the Event.



10.3 Event's dates and/or program modification

DUCO has the right to change the dates and/or the locations and/or the program of the Event, with written notice to the Buyer, at any time before the Event.

Such facility to change the dates and/or the locations and/or the program of the Event, is granted by the Buyer to DUCO, to accommodate what DUCO perceives to be in the best interests of the Event, of the Exhibitors and of the Buyers.

10.4 Exhibitor Due Diligence and Buyer Responsibility

While DUCO curates its Exhibitor portfolio to ensure alignment with the event's positioning, such curation does not constitute any form of endorsement, guarantee, or representation regarding the Exhibitor's services, business practices, or compliance, nor does it replace independent verification. Buyers remain solely responsible for conducting their own due diligence and for validating all commercial, legal, and operational aspects prior to engaging in any business relationship with an Exhibitor, and DUCO shall not be liable for any loss, dispute, or damage arising from or in connection with relationships or agreements established directly between Buyers and Exhibitors.

9.3 FORCE MAJEURE

If the Event is cancelled in whole or in part by any cause not within the control of the organization, including, without limitation, strikes, demonstrations, work stoppages, accidents, acts of war or terrorism, civil or military disturbances, governmental action, sanitary crisis (including epidemics and pandemics), weather and climatic events, nuclear or natural catastrophes or acts of God, and interruptions, loss or malfunctions of utilities, and extraordinary events arising out of any cause or event beyond DUCO's control, DUCO shall be under no liability to the Buyer in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Buyer, as the result of such cancellation.

9.4 The maximum amount for which DUCO could be liable to the Buyer, except in case of willful misconduct (*dolo*) or gross negligence (*colpa grave*) by DUCO, in connection with such Buyer's attendance to the Summit, under these Terms and Conditions, whether in contract, tort or otherwise shall be capped at Euro 1,000.

11. GENERAL

11.1 These Terms and Conditions constitute the entire agreement between the parties, DUCO and Buyer, superseding any previous agreement or understanding. All other terms, expressed or implied by statute or otherwise, are excluded to the fullest extent permitted by law.

11.2 Each of DUCO and the Buyer agrees not to disclose or allow it to be disclosed, by any means, any confidential business information regarding the other party and the services.

11.3 Each Buyer agrees to fully comply with any applicable data protection laws and regulations, including, in particular, Regulation (EU) 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR") and gives DUCO its consent to:

11.3.1 Share its personal details to registered Exhibitors, Buyers, Media and Sponsors.

11.3.2 Be photographed and recorded during the Summit and consent for the resulting materials to be used for promotional purposes on printed and digital formats.

11.4 With reference to the provisions of GDPR, DUCO and the Buyer mutually acknowledge that the personal data, mandatorily provided for the stipulation of the present Terms and Conditions, will



be subjected to both paper and electronic processing, and may be used exclusively for the fulfillments connected to contractual obligations and for legal obligations relating to civil, fiscal and accounting regulations.

- 11.5** The Buyer acknowledges that it has read the DUCO's data protection notice and accepts its content.
- 11.6** Neither party will use the other party's name or marks, refer to or identify the other party for any other reason, except as established in these Terms and Conditions, without such other party's prior written approval.
- 11.7** These Terms and Conditions shall be construed, governed and enforced in accordance with the laws of Italy.
- 11.8** Any dispute that may arise between the Parties concerning the validity, interpretation, performance or, more generally, this Consultancy Agreement shall be submitted, at first instance, to the jurisdiction of the International Chamber of the Milan Commercial Court, and, in the event of an appeal, to the jurisdiction of the International Chamber of the Milan Court of Appeal.

Submission of the DUCO Buyer Pre-Invitation Form is considered a digital signature to this Terms and Conditions. Please save a copy for your records.

The Buyer expressly gives its consent to the following provisions: Article 7, Article 8, Article 9 and Article 10.8.